

Complete this Green Vendor List (GVL)_Qualifications document and upload it with your submission. This document should showcase three to five projects that demonstrate your experience in specific green infrastructure installations and specialties. Projects must have been completed within the last five years or ongoing projects that are more than 50% complete. Only one Customer Service Approach description (at end of form) is required. Copy and paste the Project Information section below as needed per project.

Project Information: for Stormwater Solutions Engineering, LLC

Project Name: Milwaukee Public Libraries

Address/City/State/Zip: 5 locations, Center St., Atkinson, Washington Park, Zablocki, Bay View

Type of green infrastructure installed (check all that apply):

- | | | |
|--|--|---|
| <input type="checkbox"/> Green Roofs | <input type="checkbox"/> Rain Barrels | <input checked="" type="checkbox"/> Rain Gardens |
| <input type="checkbox"/> Constructed Wetlands | <input type="checkbox"/> Cisterns | <input checked="" type="checkbox"/> Soil Amendments |
| <input checked="" type="checkbox"/> Native Landscaping | <input checked="" type="checkbox"/> Stormwater Trees | <input checked="" type="checkbox"/> Other,StormGUARDens |
| <input checked="" type="checkbox"/> Porous Pavement | <input checked="" type="checkbox"/> Bioswales | |

Area of specialty for this project (check all that apply):

- | | | |
|--|---|---|
| <input checked="" type="checkbox"/> Design | <input checked="" type="checkbox"/> Landscaping | <input type="checkbox"/> Downspouts and Gutters |
| <input checked="" type="checkbox"/> Engineering | <input checked="" type="checkbox"/> Maintenance | <input checked="" type="checkbox"/> Inspection |
| <input checked="" type="checkbox"/> Construction | <input type="checkbox"/> Plumbing | |

Project (Property) Owner Information:

Owner's Name: Jennifer Meyer-Stearns

Address/City/State/Zip: 833 W. Wells St., Milwaukee, WI 53233

Phone: 414-559-3912

Email: jrmeyer@milwaukee.gov

Project Construction Information:

Construction Management Vendor: Stormwater Solutions Engineering, LLC

Project Manager Name: Cassandra Hoppe

Project Manager's Vendor history: currently employed no longer employed other [Click here to enter text.](#)

Email: cassandra@stormwater-solutions-engineering.com

Contract information (if applicable): [Click here to enter text.](#)

Final Contract Amount (contracted and amended if applicable): \$390,000 design and construction management

Construction Start date (contracted): 2019

Construction Start date (actual): 2019

Construction End date (contracted): 2022

Construction End date (actual): 2022

Was the project completed on time? Yes No; Explanation: Substantial completion yes. Final completion no due to difficulty getting landscape subcontractor to follow through on punch-list items

Was the project completed on budget? Yes No; Explanation: [Click here to enter text.](#)

Was the project completed to the owner's satisfaction? Yes No; Explanation: [Click here to enter text.](#)

Project Description (Be sure to include cost information, photos, and a detailed description of the work performed by the Vendor applicant): Design 5 new library parking lots to meet ADA requirements, while also adding green infrastructure to manage water and provide better aesthetics. Improvements included permeable pavements, bioswales, raingardens, stormwater trees, native vegetation, 6 StormGUARDens, and other green designs such as electric vehicle charging stations.

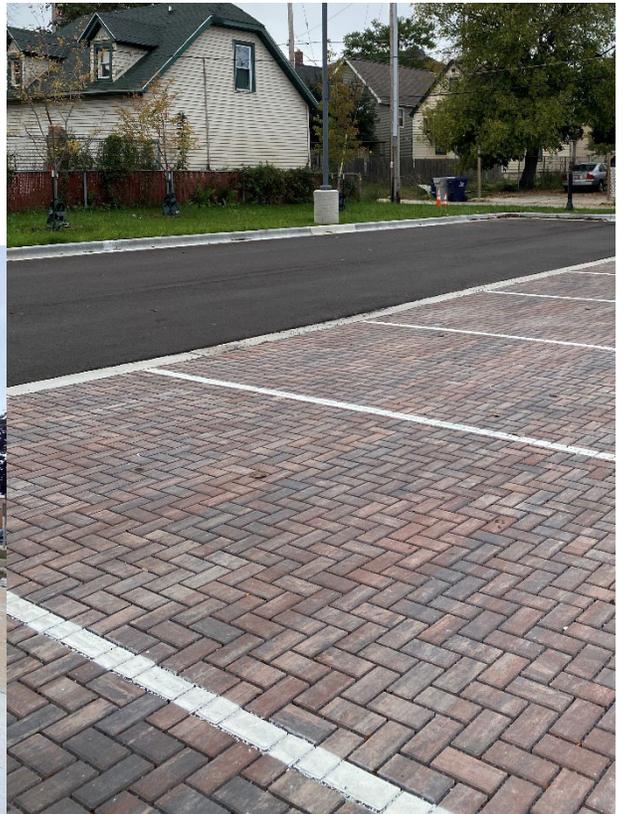
Atkinson Library



Bay View Library



Center Street Library



Washington Park Library



Zablocki Library



Customer Service Approach

Please provide a description of your firm's customer service approach. This section should give the reviewer a good idea of how conflicts with clients are resolved or how issues that arise during work are resolved. Please provide your customer service approach and at least one example of how your firm has implemented this approach. The Stormwater Solutions Engineering, LLC customer service approach is to handle matters as they arise in a responsive and courteous manner. We immediately address the issue by calling the owner to hear the issues, respond to the concern by visiting the project site (as an example) and follow up by writing a memo or email to summarize the resolution found. This happens often with contractors in the field, that may find a discrepancy between what the survey shows and what they find below ground. Our engineers travel to the site as soon as they are made aware of an issue, talk through with the contractor on the options available to resolve the issue, contribute to making a decision for the way to proceed, and then follow up with a written document.