

**Complete this Green Vendor List (GVL)\_Qualifications document and upload it with your submission. This document should showcase three to five projects that demonstrate your experience in specific green infrastructure installations and specialties. Projects must have been completed within the last five years or ongoing projects that are more than 50% complete. Only one Customer Service Approach description (at end of form) is required. Copy and paste the Project Information section below as needed per project.**

**Project Information:**

Project Name: CNA Building - 151 N Franklin  
Address/City/State/Zip: 151 N Franklin Street / Chicago, IL. / 60606

**Type of green infrastructure installed (check all that apply):**

- |   |   |  |
|---|---|--|
| <input checked="" type="checkbox"/> Green Roofs | <input type="checkbox"/> Rain Barrels     | <input type="checkbox"/> Rain Gardens                |
| <input type="checkbox"/> Constructed Wetlands   | <input type="checkbox"/> Cisterns         | <input type="checkbox"/> Soil Amendments             |
| <input type="checkbox"/> Native Landscaping     | <input type="checkbox"/> Stormwater Trees | <input checked="" type="checkbox"/> Other, Blue Roof |
| <input type="checkbox"/> Porous Pavement        | <input type="checkbox"/> Bioswales        |  |

**Area of specialty for this project (check all that apply):**

- |                                       |                                      |   |
|---------------------------------------|--------------------------------------|---|
| <input type="checkbox"/> Design       | <input type="checkbox"/> Landscaping | <input type="checkbox"/> Downspouts and Gutters |
| <input type="checkbox"/> Engineering  | <input type="checkbox"/> Maintenance | <input type="checkbox"/> Inspection             |
| <input type="checkbox"/> Construction | <input type="checkbox"/> Plumbing    |   |

**Project (Property) Owner Information:**

**Owner's Name:** The John Buck Company  
**Address/City/State/Zip:** 151 N Franklin Street #300/Chicago, IL/60606  
**Phone:** 312-993-9800  
**Email:** kcollins@tjbc.com

**Project Construction Information:**

**Construction Management Vendor:** Lend Lease

**Project Manager Name:** [Click here to enter text.](#)

**Project Manager's Vendor history:**  currently employed  no longer employed  other [Click here to enter text.](#)

**Email:** [Click here to enter text.](#)

**Contract information (if applicable):** [Click here to enter text.](#)

**Final Contract Amount (contracted and amended if applicable):** [Click here to enter text.](#)

**Construction Start date (contracted):** [Click here to enter a date.](#)

**Construction Start date (actual):** [Click here to enter a date.](#)

**Construction End date (contracted):** [Click here to enter a date.](#)

**Construction End date (actual):** 2017

**Was the project completed on time?**  Yes  No; Explanation: [Click here to enter text.](#)

**Was the project completed on budget?**  Yes  No; Explanation: [Click here to enter text.](#)

Was the project completed to the owner's satisfaction?  Yes  No; Explanation: [Click here to enter text.](#)

**Project Description (Be sure to include cost information, photos, and a detailed description of the work performed by the Vendor applicant):** At 151 N Franklin tenants can enjoy the beautiful rooftop sky garden that offers breathtaking views of the Chicago skyline and the Loop. The amenity space was completed with Ipe Wood Tile Pavers. Above the sky garden is a lush Garden Roof that stays pollinated by bees that call the rooftop home; the hive is overseen by a local Chicago beekeeper.



**Project Information:**

Project Name: Tri-C Metro Campus

Address/City/State/Zip: 700 Carnegie Avenue / Cleveland, OH/ 44115

**Type of green infrastructure installed (check all that apply):**

- |   |   |  |
|---|---|--|
| <input checked="" type="checkbox"/> Green Roofs | <input type="checkbox"/> Rain Barrels     | <input type="checkbox"/> Rain Gardens                |
| <input type="checkbox"/> Constructed Wetlands   | <input type="checkbox"/> Cisterns         | <input type="checkbox"/> Soil Amendments             |
| <input type="checkbox"/> Native Landscaping     | <input type="checkbox"/> Stormwater Trees | <input checked="" type="checkbox"/> Other, Blue Roof |
| <input type="checkbox"/> Porous Pavement        | <input type="checkbox"/> Bioswales        |  |

**Area of specialty for this project (check all that apply):**

- |                                       |                                      |   |
|---------------------------------------|--------------------------------------|---|
| <input type="checkbox"/> Design       | <input type="checkbox"/> Landscaping | <input type="checkbox"/> Downspouts and Gutters |
| <input type="checkbox"/> Engineering  | <input type="checkbox"/> Maintenance | <input type="checkbox"/> Inspection             |
| <input type="checkbox"/> Construction | <input type="checkbox"/> Plumbing    |   |

**Project (Property) Owner Information:**

**Owner's Name:** Cuyahoga Community College

**Address/City/State/Zip:** 700 Carnegie Avenue / Cleveland, OH/ 44115

**Phone:** 216-987-6000

**Email:** [Click here to enter text.](#)

**Project Construction Information:**

**Construction Management Vendor:** Precision Engineering & Contracting, Inc.

**Project Manager Name:** [Click here to enter text.](#)

**Project Manager's Vendor history:**  currently employed  no longer employed  other [Click here to enter text.](#)

**Email:** [Click here to enter text.](#)

**Contract information (if applicable):** [Click here to enter text.](#)

**Final Contract Amount (contracted and amended if applicable):** [Click here to enter text.](#)

**Construction Start date (contracted):** [Click here to enter a date.](#)

**Construction Start date (actual):** [Click here to enter a date.](#)

**Construction End date (contracted):** [Click here to enter a date.](#)

**Construction End date (actual):** 2019

**Was the project completed on time?**  Yes  No; Explanation: [Click here to enter text.](#)

**Was the project completed on budget?**  Yes  No; Explanation: [Click here to enter text.](#)

**Was the project completed to the owner's satisfaction?**  Yes  No; Explanation: [Click here to enter text.](#)

**Project Description (Be sure to include cost information, photos, and a detailed description of the work performed by the Vendor applicant):** Cuyahoga Community College, located in Cleveland, Ohio, is home to an incredible Hydrotech Garden Roof® Assembly and the campus is kept watertight by over 275,000 square feet of Monolithic Membrane 6125®. A collective effort from the design and construction teams helped bring the school's vision to life by converting concrete plazas into usable green space that connects the property with the surrounding neighborhood. The transformation is eye-opening and breathes new life into the school's campus.



**Project Information:**

Project Name: Spoke – 1001 W Chicago

Address/City/State/Zip: 1001 W Chicago/Chicago, IL/60642

**Type of green infrastructure installed (check all that apply):**

- |   |   |  |
|---|---|--|
| <input checked="" type="checkbox"/> Green Roofs | <input type="checkbox"/> Rain Barrels     | <input type="checkbox"/> Rain Gardens                |
| <input type="checkbox"/> Constructed Wetlands   | <input type="checkbox"/> Cisterns         | <input type="checkbox"/> Soil Amendments             |
| <input type="checkbox"/> Native Landscaping     | <input type="checkbox"/> Stormwater Trees | <input checked="" type="checkbox"/> Other, Blue Roof |
| <input type="checkbox"/> Porous Pavement        | <input type="checkbox"/> Bioswales        |  |

**Area of specialty for this project (check all that apply):**

- |                                       |                                      |   |
|---------------------------------------|--------------------------------------|---|
| <input type="checkbox"/> Design       | <input type="checkbox"/> Landscaping | <input type="checkbox"/> Downspouts and Gutters |
| <input type="checkbox"/> Engineering  | <input type="checkbox"/> Maintenance | <input type="checkbox"/> Inspection             |
| <input type="checkbox"/> Construction | <input type="checkbox"/> Plumbing    |   |

**Project (Property) Owner Information:**

**Owner's Name:** 1001 Chicago, LLC

**Address/City/State/Zip:** 1001 W Chicago/Chicago, IL/60642

**Phone:** 312-300-0944

**Email:** [Click here to enter text.](#)

**Project Construction Information:**

**Construction Management Vendor:** Power Construction

**Project Manager Name:** [Click here to enter text.](#)

**Project Manager's Vendor history:**  currently employed  no longer employed  other [Click here to enter text.](#)

**Email:** [Click here to enter text.](#)

**Contract information (if applicable):** [Click here to enter text.](#)

**Final Contract Amount (contracted and amended if applicable):** [Click here to enter text.](#)

**Construction Start date (contracted):** [Click here to enter a date.](#)

**Construction Start date (actual):** [Click here to enter a date.](#)

**Construction End date (contracted):** [Click here to enter a date.](#)

**Construction End date (actual):** 2018

**Was the project completed on time?**  Yes  No; Explanation: [Click here to enter text.](#)

**Was the project completed on budget?**  Yes  No; Explanation: [Click here to enter text.](#)

**Was the project completed to the owner's satisfaction?**  Yes  No; Explanation: [Click here to enter text.](#)

**Project Description (Be sure to include cost information, photos, and a detailed description of the work performed by the Vendor applicant):** The Spoke mixed-use development in Chicago's River West neighborhood boasts great views of the skyline thanks to the amenity space completed with Hydrotech's Ultimate Assembly and Intensive Garden Roof Assembly.







## Customer Service Approach

**Please provide a description of your firm's customer service approach. This section should give the reviewer a good idea of how conflicts with clients are resolved or how issues that arise during work are resolved. Please provide your customer service approach and at least one example of how your firm has implemented this approach.** American Hydrotech emphasizes the importance of great customer service. There are a few ways we approach customer service. First, with architects and landscape architects we emphasize getting them timely, correct information when they are working on their designs. We work closely with our roofing and landscape contractors from the time they are working on their bid until the time they finish installing material. We also take great pride in the long term success of a project. There have been multiple occasions where we supplied a green roof and the owner opted out of our warranty. For different reasons (typically lack of maintenance) the roofs have had failures. Even though we are not providing a warranty on the roof we still step in and support not only financially, but also offer up our time and knowledge in order to help come up with a plan of action to remedy the roof. Many of our industry partners and contacts attest to the fact that we follow the long-term performance of our projects with more diligence and care than most. An example of our commitment to a high standard of customer service can be seen in an instance of conflict resolution. A specific issue that came up on a project was a plant delivery that arrived later than scheduled to a jobsite due to a mechanical issue with the truck. Obviously, no one has control of trucking issues that cause delays. That being said, the contractor still had a crane reserved for the day and a crew on site waiting to install the plants. They incurred extra costs due to the late shipment which they then back-charged to Hydrotech. Although we do not guarantee shipments, we did not want the contractor to bear the total costs caused by the delay. After a discussion with the contractor and shipper (plant nursery), we agreed to splitting the unexpected additional costs three ways between the contractor, ourselves and the nursery. We believe that long-term, positive relationships with customers and suppliers are drivers for long-term growth and success of all the parties.